

Safety Tip of the week

08/05/2020

Factory reset your mobile phone

WARNING MESSAGE BEFORE YOU FACTORY RESET YOUR PHONE

There are a number of reasons why you might need to factory reset your mobile phone. Maybe your phone is overloaded with apps and running slow, or you've downloaded a recent update and it's causing problems with your phone's functionality, you could be selling your phone (you should always do this when selling an old device, by the way).

Everything will be removed from your phone so please ensure you save and copy all of your data such as Photo's, Video, Contact and any other important information that you wish to keep.

All applications that you may have on your phone are likely to be deleted once the factory reset occurs.

If you are unsure of what will be deleted or if you have any other questions please refer to your phone manufactures website for further information.

Protective Group and it's subsidiaries in no circumstances will be held responsible or liable in any way for any claims, damages, losses, expenses, costs or liabilities whatsoever as a result of you factory resetting your device.



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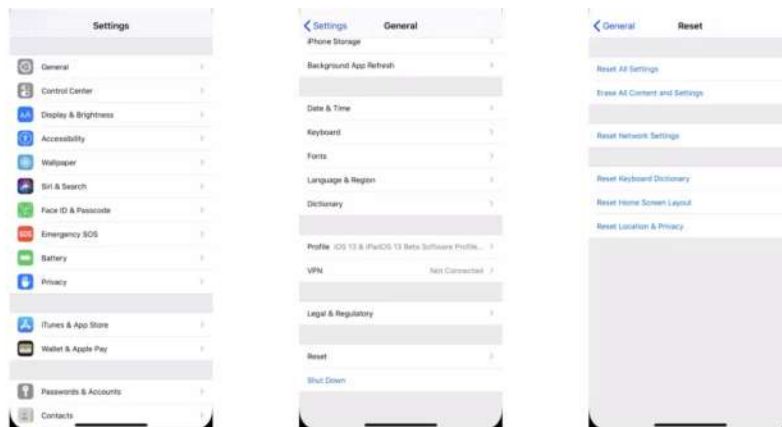
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Apple

iPhone

1. Tap Settings > General > Reset
2. Tap 'Erase all content and settings'



3. Enter passcode/Face ID/fingerprint
4. Tap 'Erase iPhone/iPad'
5. Enter Apple ID password
6. Your iPhone/iPad will now factory reset

Android

Huawei

1. Tap Settings.
2. Tap System.
3. Choose Reset.
4. Tap Reset all settings.
5. Tap Reset all settings.
6. Confirm the action by tapping on Reset all settings.
7. Wait for factory reset to finish.



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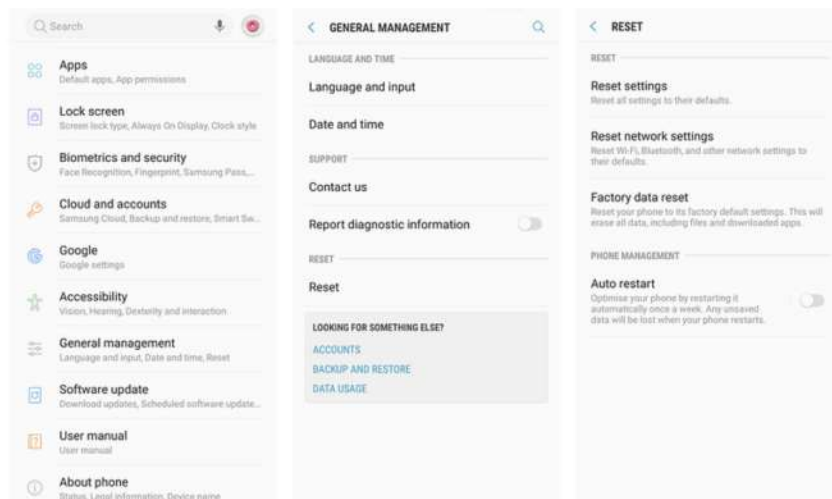
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Android

Samsung Phone

1. Go to Settings, then General Management.
2. From there, tap on Reset, which you can find at the bottom.
3. You will see three options - Reset settings, Reset network settings and Factory data reset.
4. Tap Factory Reset. You should then see a long list of accounts, apps, etc. which will be erased from your phone.
5. If you've made up your mind, scroll to the bottom and tap Reset.



Other Android Phones

1. Go to Settings and scroll all the way down to find System.
2. Tap on System and find the Reset option.
3. From the list, tap on Erase all data (factory reset).
4. You will see a list of data that will be erased, along with signed in accounts and the Reset phone option on the bottom.
5. Tap it and select Delete all data.

